

# General sales conditions



- 1- This document cancels and replaces all previous editions.
- 2- All list prices are VAT excluded and already include WEEE contribution. However, prices are not binding and the company will inform you on any variation.
- 3- Goods travel at the customer's risk, including in the case of possible breakages, even if shipped carriage free. No complaints will be accepted after 8 days from receipt.
- 4- Orders will be dealt with according to availability; partial shipments may also be sent out.
- 5- The characteristics of the articles, the LEDs used and the lighting design calculations may be subject to change without notice and with no obligation of notification, in accordance with our manufacturing requirements and in order to finalise the lighting fixture.
- 6- Transportation costs, with the exception of delivery by our vehicles, are at the customer's expense.
- 7- Returned goods will not be accepted. In any case, returned goods must be authorised by our company and will be accepted carriage free if the material is in a good state of conservation and can therefore be used. (Ask for the current year's circular).
- 8- We recommend that plastic components, especially those designed for suspension luminaires, be checked at least every time the bulb is changed.
- 9- Only payments made directly to our address or to persons authorised by our company, will be accepted.
- 10- Reproduction, even in part, of the descriptions and illustrations in our catalogue is prohibited.
- 11- The place of jurisdiction for any legal disputes arising from or related to these General Sales Conditions shall be Milan.
- 12- Disano guarantees that the products it manufactures are free of defects, in accordance with art. 1490 and subsequent articles of the Italian Civil Code.

## INFO:

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**Quantities shall be handled only in packages or relevant multiples.**

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**Surcharge of 10% for accessories not handled in packages.**

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**Dimensions are given in mm, unless otherwise indicated.**

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**Photometric data, power efficiency and luminaire design information may be subject to variations and improvements. Based on the speed of technological evolution affecting these products.**

**The colour temperatures of LEDs fall within accepted industry tolerances defined by LED manufacturers, we will give notice of these changes on our websites from time to time.**

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**Output luminous flux and power (tq): the reported luminous flux is the flux emitted by the light source with a tolerance of  $\pm 10\%$  compared to the indicated value.**

**The Wtot column (except for the emergency versions, of which values are to be provided upon request) indicates the total wattage absorbed by the system without exceeding 10% of the indicated value.**

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**Nominal luminous flux and power (tj-tp): luminous flux and power values are nominal.**

**The flux may have a tolerance of  $\pm 10\%$  with reference to the indicated value.**

**The w column indicates the LED's power wattage.**

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**Always stay within the recommended operating temperatures of the device.**

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**Exposure to chemicals either directly or in the atmosphere may damage the LEDs as well as the lighting fixtures. For further information, please contact the manufacturer and read the chemical compatibility table.**

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**Some images are simulated application and/or photomontages.**

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